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## CONTACT

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## KENNETH MELCHOR

### PROFESIONAL SUMMARY

18+ years of experience as a web designer with a focus on overall product strategy including development and implementation.

Recently completed the Cloud architecture with Google Cloud course and newly certified on the Google IT support Professional Certification. Looking for an opportunity to work for an organisation that appreciates dedication and hard work, where the opportunity for growth and personal development is embraced.

### EDUCATION

Google Cloud Professional Certificate on Cloud Architecture: Google Cloud Platform, 01/2021

Recently undertook the Google Professional Certificate where I was able to explore and deploy solution elements, including infrastructure components such as networks, systems and applications services using Google Cloud Platform. I was able to integrate prior technical skills into practical skills for the future role of a Cloud Architect.

Google IT Support Professional Certificate: IT support, 12/2020

Recently completed the IT Support Professional program, developed by Google – an eight-month intensive IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes evaluative hands-on assessments.

Web developer certificate: Web Development Bootcamp, 03/2020 Lewagon - London

Immersive course that developed me from beginner to junior software developer in 9 weeks. At the end of the course, I am able to build robust and user-friendly apps that delivers solutions for users' needs, and to follow the right workflow to collaborate with other developers, designers and product managers.

120 credits: International Economic and Business Studies., 07/2002 University of Innsbruck - Innsbruck

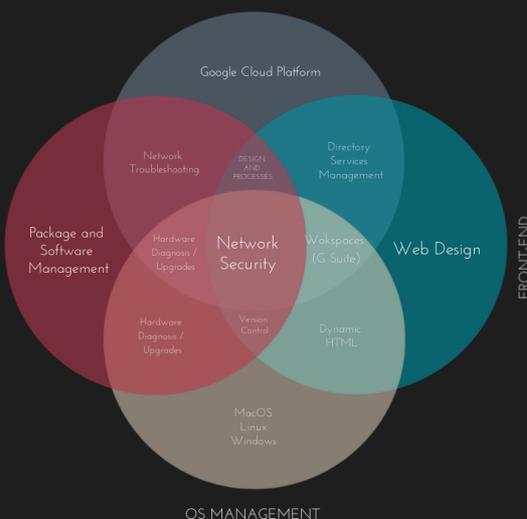
G Suite Administration: Workspace / G Suite, 01/2021 Coursera

Completed this course which covered account setup and provisioning, management of users, groups and resources, such as Gmail, Calendar, and Drive & Docs, as well as configuration. The G Suite Security element of this course covered best practices to protect users and data, and Workspace deployment methodology.

IoT certification : Internet of Things: Business Implications and Opportunities, 08/2017, MIT Sloan School of Management

Cuisine And Pastry Chef: Cuisine and Patisserie, 05/2012  
Le Cordon Bleu Cuisine and Patisserie - London and Paris

### CLOUD ARCHITECT



# KENNETH MELCHOR

## WORK EXPERIENCE

January 2013 to February 2020

**Freelancer London, ENG | Web Design Specialist**

Web Design and Cloud management & support.

Responsible for developing and maintaining front and backend functionality of websites.

Adept at turning concepts into visually creative websites.

Successfully delivered special projects relating to analytics, reporting, and communications.

Devising digital marketing (SEO) strategies with partners and clients and creating web compliant metadata for SEO find-ability.

Responsible for delivery of business critical implementations within budget and to tight timescales.

Liaison with client stakeholders to ensure smooth and transparent deliveries of IT solutions.

Working with cross border clients leveraging multi-lingual skills to ensure all stakeholders have clear delivery communication.

January 2008 to January 2013

**Hacienda de Samotracia Chihuahua Mexico | General Manager**

Revitalised the brand strategy by leading the redesign of the company name, company logo, branding, and also including a complete revision of website resulting in an increase in sales.

Directed and planned the execution for all aspects of events, for up to 1400 people.

Identified and developed digital marketing sales strategies through web and social media presence, as well as improving the traditional marketing strategy such as newspaper, television and radio advertising.

Evaluated and decided upon investments in infrastructure and equipment.

Managed all purchasing, sales, marketing and customer account operations to ensure efficiency and performance.

Oversaw a multi functional team to mentor on operations activities and boost productivity.

January 2006 to January 2010

**Artichoke Catering Chihuahua, Mexico | Business Owner**

Through strategic sales initiatives and marketing leadership.

Seamlessly catered events for over 1200 people.

Strategist and planner for implementation of the catering business.

Managed daily operations, sales, payroll, budgets, inventory and food costs.

Directed, hired, trained, coached, and motivated catering staff.

Developed comprehensive event planning service to clients, and detailed menu development.

Oversaw business budget planning and administration, accounting functions, purchasing and bi-weekly payroll to handle financial needs.

and Workspace deployment methodology.

## PERSONAL SKILLS

- Cloud-based solutions
- Google Cloud Infrastructure
- GoogleWorkspace / G Suite
- Technical support
- OS Management (macOS, Linux, Widows)
- Network troubleshooting
- Package and Software Management
- Implementing/managing directory services
- Data management and recovery
- VPNs
- Web design
- Network security Cryptology/ encryption
- Hardware diagnosis and upgrades
- Staff education and training
- Proficient in HML, CSS and JS
- Git / Version Control
- Enthusiastic team player
- Keen problem solver

## CERTIFICATIONS

- IT System Administration
- IT Security Defense
- Google CloudCore Services
- Architecting with Google Kubernetes
- Elastic Cloud Scaling and Automation
- G Suite Security
- Planning for G suite Deployment
- Operating Systems: Power User

## LANGUAGE SKILLS

